



2023-2024

COMPANY OVERVIEW



**Midwest
Public
Safety**

CONSULTING
GROUP

Midwest Public Safety Consulting Group: Championing a Safer Tomorrow Through Expertise, Innovation, and Ethical Leadership. Our dedication to the heartland's public safety agencies is unwavering, as we collaboratively craft solutions for a resilient and secure future.

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WELCOME MESSAGE



Dustin Carter

*Retired Chief of Police
Executive Technologist*



Mick Humer

*Fire Chief and Previous
EMS Administrator*

Dear Esteemed Public Safety Executives,

I hope this message finds you in good health and high spirits, as you navigate the complex and constantly evolving world of public safety leadership. It gives me immense pleasure and a sense of profound responsibility to extend a heartfelt welcome to each one of you as you peruse the Company Overview of the Midwest Public Safety Consulting Group.

Having dedicated a significant portion of my life to the honorable duty of serving as a Police Chief, I've had the privilege to witness firsthand the challenges, triumphs, and the intrinsic rewards that come with being at the helm of our communities' safety. Such experiences have only deepened my respect for stalwarts like you, who day in and day out, make decisions that impact the very fabric of our society.

In this era, where technological advancements and societal dynamics converge to create unforeseen challenges, the role of public safety executives has never been more critical. It requires not just a keen understanding of the on-ground realities but also an elevated vision to foresee the implications of today's choices on tomorrow's outcomes.

As I transitioned into the realm of technology, I became acutely aware of the transformative power it holds. When harnessed judiciously, technology can not only address the pressing concerns of the present but also anticipate and mitigate the challenges of the future. This synthesis of experience and technological acumen is what the Midwest Public Safety Consulting Group brings to the table.

Through this document, we wish to provide you with a panoramic view of our mission, our vision, and more importantly, the services we offer. Each service has been meticulously crafted, keeping in mind the unique demands of rural public safety agencies and their indomitable spirit to serve their communities better.

In closing, I'd like to reiterate our steadfast commitment to partnering with public safety agencies. It is with immense humility and boundless enthusiasm that we look forward to the possibility of collaborating with you. May we together pave the path for a safer, more secure, and harmonious tomorrow.

Warmest Regards,
Dustin and the MPSCG Team

CUSTOMER TESTIMONIALS

Testimonial

Mayor: Spencer Johansen

“ When the City of Lexington was left with a vacancy in the position of Chief of Police, I found myself uncertain of what and how we should move the department forward. At that time, we had a Chief and a newly appointed full-time officer along with several part-time officers. The new Officer had just completed the academy and started his field training. Also, at the same time as we lost our Chief, we lost one of the part-time Officers.

So, I found myself with a broken department, that needed repaired quickly. Now, prior to becoming Mayor, I served as Chief of Police in Lexington for twenty years. However, I knew I had been away long enough to realize that I wasn't qualified to take on the task of building a Police Department.

It was then that I reached out to Dustin Carter. I have known Dustin for some time and have grown to trust and respect his leadership qualities. After meeting with him, he quickly took charge of the situation, freeing me up to "continue, business as usual". He immediately took charge of the situation by setting up field training for our new officer with a certified field training officer in a neighboring community. He then began screening and hiring additional part time officers to ensure our citizens would feel safe. With his guidance and direction, he helped us establish what our needs should be in searching for a new Chief of Police. Then, put together a search team of professionals to assist in the interview process.

I can report today, thanks to Dustin, we have an excellent Chief of Police and a very professional department that I am very proud of.

None of this would have happened without the help of Dustin Carter, his professionalism, passion and dedication made this transition go smoothly for me, the city council, the officers and more importantly our citizens.

In a time where there is so much uncertainty, it's refreshing to know we have people like Dustin ready and willing to step up to the challenges. ”



ABOUT COMPANY

Origins:

Founded on the principles of commitment, community, and clarity, the Midwest Public Safety Consulting Group (MPSCG) emerged from a shared vision of seasoned public safety professionals and technologists. We recognized the challenges faced by rural public safety agencies—those challenges that often go unheard amidst the clamor of larger cities—and we felt a deep-seated obligation to offer our expertise.

Our Purpose:

At MPSCG, our purpose is unequivocal: to serve as the trusted ally of public safety agencies across the Midwest. We strive to fortify these agencies with the insights, strategies, and tools necessary to navigate an ever-changing societal landscape. Our mission is not only to respond to today's challenges but to anticipate those of tomorrow, ensuring that our partners are always one step ahead.

The GNS Connection:

As an arm of the GNS group, a renowned IT solutions provider, we have unparalleled access to cutting-edge technologies and innovative strategies. This association amplifies our capacity to serve public safety agencies, allowing us to merge traditional wisdom with technological prowess.

Our Approach:

We take pride in our collaborative approach. We don't just offer solutions; we work alongside our partners, understanding their unique challenges, aspirations, and cultural nuances. This partnership ensures that the solutions we recommend are not just industry-proven, but tailored to the specific needs and dynamics of each agency.

OUR GOAL

An Unyielding Commitment to Progress and Protection

In the vast and varied landscape of public safety, where the stakes are perennially high and the dynamics ever-evolving, the Midwest Public Safety Consulting Group has set its sights on a clear and unwavering goal.

Empowerment Through Insight:

Our primary objective is to empower every public safety agency in the Midwest with the actionable insights and tools they need to excel. We recognize the unique challenges each agency faces, especially those in rural regions, and aim to bolster their capacities through tailored strategies and innovative solutions.



Strengthening the Safety Net:

Safety is not a static end goal; it's a dynamic pursuit. As threats evolve and communities change, our goal is to ensure that our partner agencies are equipped to adapt swiftly and effectively. We strive to fortify the safety net that protects our communities, making it more resilient and responsive.

Partnership for the Future:

We don't just look at the challenges of today; we anticipate those of tomorrow. Our aim is to foster long-lasting partnerships with public safety agencies, ensuring they remain future-ready. Through continuous collaboration, training, and technological adoption, we envision a Midwest where every public safety entity operates at its pinnacle of potential.

At the heart of our endeavors, the Midwest Public Safety Consulting Group's goal is singular: to stand as the beacon that guides and supports public safety agencies in their relentless pursuit of community protection and excellence.

THE COMPANY VALUES

At the core of every endeavor undertaken by the Midwest Public Safety Consulting Group lie our unwavering values. These principles not only define who we are but guide every interaction, recommendation, and strategy we put forth.

1. Integrity:

We believe in the absolute sanctity of trust, and that can only be fostered through unyielding honesty and transparency. Whether it's an internal discussion or a high-stakes collaboration with an agency, we uphold the highest standards of integrity.

2. Community-Centricity:

Our commitment is, first and foremost, to the communities that our partner agencies serve. We prioritize their safety, well-being, and growth in every solution we craft and strategy we recommend.

3. Collaboration:

We know that true progress can only be achieved through collective effort. Embracing diverse perspectives, we work hand-in-hand with agencies, understanding their unique challenges and aspirations.

4. Accountability:

With great power comes great responsibility. As consultants, we hold ourselves accountable for every piece of advice and every solution we provide, understanding the profound impact it can have on communities and lives.



A photograph of a brick wall with a green metal railing above it. The words "MUNICIPAL BUILDING" are mounted on the wall in large, white, sans-serif capital letters. A blue diagonal graphic element is in the top-left corner.

MUNICIPAL BUILDING

OUR SERVICES

In the realm of public safety, challenges are multifaceted and the demand for innovative, effective solutions is incessant. At the Midwest Public Safety Consulting Group, we offer a suite of services tailored to meet these demands, ensuring our partner agencies are equipped, empowered, and ever-ready.

Professional Development & Credentialing Preparation:

Through in-depth needs analyses, we curate industry-leading training and onboarding curriculums. Whether it's for continuous learning or specific credentialing aspirations, our programs are designed to instill competence and confidence in every member of your agency.

Decision Making & Leadership Development:

Our customized programs delve deep into critical thinking and leadership skill sets. Delivered by experienced instructors with proven leadership acumen, these interactive sessions focus on cultivating the leaders of tomorrow while addressing the unique challenges each agency faces today.

Strategic Planning:

A roadmap for success, our strategic planning service identifies avenues for innovation, operational efficiency, and robust community/political relationships. We guide agencies in plotting a course that aligns with their mission and the evolving demands of the communities they serve.



OUR SERVICES *CONTINUED*

Succession Planning:

Ensuring continuity and preparedness for the future, our succession planning service meticulously crafts strategies to ensure that critical services and leadership roles are consistently maintained, promoting stability and forward momentum.

Transformational Initiatives:

From staffing and budgeting to training overhaul, we assist agencies in spearheading significant transformational projects. With an emphasis on operational efficiency, we ensure these initiatives align with the agency's goals and the community's needs.

Critical Event Triage Coordination:

When faced with a crisis, be it public safety-related or personnel-focused, our expertise comes to the forefront. We guide agencies in communication strategies, both internally and with the press, while ensuring all actions comply with pertinent local, state, and federal laws.

Incident Review Analysis (AI and human expertise):

Offering unbiased reviews of specific incidents, such as body cam or dash cam footages, we provide a thorough analysis and report. Our insights ensure that responses are in line with existing department policies, fostering transparency and accountability.

Every service offered by the Midwest Public Safety Consulting Group is infused with our values and shaped by our vast experience. We're not just consultants; we're partners in your mission, dedicated to fostering a safer, more resilient public safety landscape.

Midwest Public Safety Consulting Group



Services/ *Department Specific*: Professional Development & Credentialing Preparation

Welcome to the Evolution of Professional Excellence

Navigating the terrain of public safety can be both demanding and rewarding. At **MPSCG**, we believe in continually raising the bar of professional excellence. Our **Professional Development & Credentialing Preparation** program is designed to **empower public safety professionals**, adding new dimensions to their expertise and preparing them for **rewarding career advancements**. We are committed to fostering a culture of continuous learning and improvement, driving organizations and **individuals towards their highest potential**.

Our Approach

Carving Pathways to Success

Our **approach to professional development** is as unique as the individuals we serve. We understand the diverse challenges and needs of **public safety agencies across the Midwest**, and our programs are tailored to meet these needs. We combine industry best practices with innovative learning techniques, *providing a holistic development experience* that equips individuals with the skills and knowledge they need to excel. We are dedicated to **helping you develop a broad range of competencies**, from **leadership and decision-making to critical thinking and problem-solving**.

Credentialing Preparation

Building Credibility Through Certifications

A credential is more than just a certificate; it's a **testament** to your **dedication** and **mastery** in your **field**. Our **credentialing preparation program** is designed to help you achieve recognized certifications, *validating your expertise* and **opening doors to new opportunities**. We provide **comprehensive preparation support**, making the journey towards credentialing smooth and successful.



Midwest Public Safety Consulting Group

Services/ Department Specific: Professional Development & Credentialing Preparation

Continuous Learning

Embracing the Power of Lifelong Learning

In the fast-paced world of public safety, standing still is not an option. That's why we emphasize the importance of continuous **learning**. Our ***professional development programs*** offer ongoing training and resources to keep you updated with the latest industry trends and advancements, ensuring you stay ***ahead of the curve***. ***We offer a range of courses in areas such as crisis management, risk assessment, and community policing.***

Customized Training

Bespoke Training Solutions for Individualized Growth

We don't believe in one-size-fits-all solutions. Our training programs are customizable, considering your unique needs and career aspirations. ***We work closely with you to understand your learning objectives, tailoring our training solutions to aid your professional growth effectively.*** From individual courses to comprehensive training programs, ***we provide flexible and personalized learning opportunities.***

The MPSCG Advantage

Partnering for Excellence

At **MPSCG**, we don't just provide training; we form partnerships. ***We walk alongside you through your professional journey, offering guidance, support, and encouragement.*** Our team of experts brings a wealth of industry knowledge and experience, ensuring you receive the best possible preparation and training. We are **dedicated** to your **success** and **committed** to ***helping you reach your professional goals.***

Get Started Today

Embrace Your Journey to Professional Excellence

Embark on a path to professional excellence today. Whether you're aiming for a credential or looking to enhance your skills, we're here to guide and support you. **Contact us today** to learn more about our ***Professional Development & Credentialing Preparation*** program and take a step towards a more fulfilling public safety career. Together, we can make a difference in the world of public safety. Your journey to excellence starts here at **MPSCG**.

Contact Information

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Midwest Public Safety Consulting Group

Services/ *Department Specific*: Strategic Planning



Championing Progress Through Strategic Vision

Navigating the future requires a clear vision and a robust strategy. At the Midwest Public Safety Consulting Group (MPSCG), we specialize in strategic planning that propels public safety agencies towards their objectives, catalyzing progress and growth. Our services are designed to provide clarity, forge strong pathways, and instill a sense of purpose and direction to your organization.

Our Approach

Crafting Pathways towards Organizational Excellence

Our approach to strategic planning is comprehensive and tailored. We understand that every public safety agency is unique, with its own set of challenges and aspirations. We work closely with you to develop bespoke strategies that align with your mission, goals, and the unique landscape of the Midwest. Utilizing industry best practices and innovative methodologies, we deliver strategies that stand the test of time.

Data-Driven Decisions

Transforming Insights into Action

In today's dynamic world, decisions need to be backed by solid data. Our strategic planning process harnesses the power of data analytics, providing valuable insights that inform strategy, optimize resource allocation, and drive innovation. We blend data science with our deep sector knowledge to deliver actionable insights and strategies that deliver real-world results.



Midwest Public Safety Consulting Group

Services/ Department Specific: Strategic Planning

Long-Term & Short-Term Planning

Balancing the Now and the Future

Effective strategic planning balances short-term operational needs with long-term strategic goals. Our holistic approach ensures your agency is equipped to tackle immediate challenges while staying aligned with your long-term vision and objectives. We help you prioritize actions, manage resources efficiently, and create a sustainable roadmap for growth and excellence.

Stakeholder Engagement

Fostering Collaboration for Collective Success

Stakeholder engagement is a vital component of our strategic planning process. We facilitate collaboration between all key stakeholders, ensuring everyone's perspectives are heard, respected, and incorporated into the strategic roadmap. Our team helps build consensus, foster open communication, and create a unified vision for the future.

The MPSCG Advantage

Partnering for Sustainable Success

With MPSCG, you gain more than just a strategic planning service. You gain a partner dedicated to your agency's sustainable success. Our team of seasoned professionals brings a wealth of industry knowledge, experience, and innovative thinking to the table, ensuring your strategic plans are robust, adaptable, and effective. Our commitment to excellence and client satisfaction sets us apart in the industry.



Midwest Public Safety Consulting Group

Services/ Department Specific: Strategic Planning

Begin Your Strategic Journey Today

Steer Your Agency towards a Successful Tomorrow

Ignite your journey towards a successful future today. Contact us to learn more about our Strategic Planning services and how we can help your public safety agency navigate the road ahead with confidence and clarity. With MPSCG, your strategic journey towards a brighter future begins today.

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Midwest Public Safety Consulting Group

Services/ *Department Specific*: Succession Planning



Securing a Legacy, Shaping the Future

At MPSCG, we understand the importance of continuity and preparedness for public safety agencies. Our Succession Planning services are designed to ensure the seamless transition of roles within your organization, securing the legacy of your leadership while shaping the future of your agency. We work with both city and rural municipalities, providing them with critical services to help them navigate the complexities of leadership transitions.

Our Approach

Building Bridges to the Future

Our approach to succession planning is comprehensive and customized. We take the time to understand your agency's unique needs, structure, and goals to create a succession plan that ensures continuity and the maintenance of operational efficiency. We recognize that every municipality is unique, and as such, we tailor our solutions to fit your specific circumstances and objectives.

Leadership Transition

Smoothing the Path to New Leadership

Leadership transitions are critical moments for any organization. Our succession planning process ensures a smooth transition, preparing future leaders to step into their roles with confidence and providing your agency with the stability it needs to thrive. We offer individual coaching and leadership training to equip your successors with the necessary skills and knowledge.



Midwest Public Safety Consulting Group

Services/ Department Specific: Succession Planning

Talent Identification

Recognizing Potential, Cultivating Leaders

An effective succession plan relies on the identification and development of future leaders within your organization. We assist in identifying high-potential individuals and provide guidance for their development into effective leaders. We also provide talent assessment services to ensure that the right individuals are chosen for leadership roles.

Career Path Planning

Creating Roadmaps to Success

Our succession planning services extend to career path planning, providing clear, actionable roadmaps for individuals identified as potential successors. This fosters a culture of growth and encourages the development of future leadership within your agency. Our career path planning services include mentoring programs, professional development workshops, and customized training sessions.

The MPSCG Advantage

Navigating Change With Confidence

With MPSCG, you gain a trusted partner that understands the dynamics and challenges of public safety agencies. Our expertise and personalized approach help your agency navigate leadership transitions with confidence, ensuring the continuity and stability of your operations. We offer a transparent pricing structure, with comprehensive succession planning packages.



Midwest Public Safety Consulting Group

Services/ Department Specific: Succession Planning

Begin Your Succession Planning Journey Today

Secure Your Legacy, Empower Your Future

Start planning for your agency's future today. Contact us to learn more about our Succession Planning services and how we can assist in ensuring a smooth leadership transition within your organization. With MPSCG, your legacy is in safe hands, and your agency's future is bright. Don't delay, secure your agency's future today with our comprehensive and personalized succession planning services.

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Midwest Public Safety Consulting Group

Services/ *Department Specific*: Transformational Initiatives



Driving Change, Shaping Progress for Public Safety Agencies

At MPSCG, we recognize the potential of transformation for progress. Our Transformational Initiatives are tailored to trigger positive change within your public safety agency. We aim to bolster operational effectiveness, enhance services, and carve a path towards a more promising future.

For city and rural municipalities, we offer flexible packages that are sensitive to your budget constraints while still delivering impactful results. Our pricing is transparent and competitive, ensuring you receive value for every dollar spent.

Our Approach

Inspiring Innovation, Empowering Evolution for Public Safety Agencies

Our approach to transformational initiatives is innovative, adaptive, and context-aware. We partner with you to comprehend your agency's unique challenges and aspirations. We then design initiatives that spark significant and enduring change.

For city municipalities, our initiatives are geared towards addressing complex urban challenges. For rural municipalities, we focus on leveraging available resources for maximum impact. Our flexible pricing structure ensures affordability for all.

Strategic Change Management

Navigating Change with Confidence for Public Safety Agencies

Change can be daunting, but with the right guidance, it becomes a springboard for growth. Our strategic change management processes foster smooth transitions and successful implementation of transformational initiatives. We aim to minimize disruption and maximize benefits.

Our services are priced competitively, ensuring that city and rural municipalities can access top-quality change management support without straining their budgets.



Midwest Public Safety Consulting Group

Services/ Department Specific: Transformational Initiatives

Process Improvement

Optimizing Operations for Enhanced Outcomes for Public Safety Agencies

Efficient processes are the lifeblood of effective public safety agencies. Our transformational initiatives zero in on areas for process improvement. We streamline operations and augment productivity to yield superior outcomes.

Regardless of the size of your city or rural municipality, we have process improvement solutions for you. Our pricing scale is designed to accommodate varying budgets, ensuring you can benefit from our expertise without breaking the bank.

Digital Transformation

Leveraging Technology for Progress in Public Safety Agencies

In the digital era, capitalizing on technology is crucial for agency growth. Our transformational initiatives encompass digital transformation strategies. We integrate avant-garde technologies to boost your agency's capabilities and ready it for the future.

Whether you're a city or rural municipality, we have digital transformation solutions that fit your needs and budget. Our pricing is both competitive and fair, ensuring you get the best return on your investment.

The MPSCG Advantage

Facilitating Transformation, Fueling Progress for Public Safety Agencies

With MPSCG, you secure a partner invested in your agency's evolution. Our crew of seasoned professionals brings a wealth of industry knowledge and innovative thinking. Your transformational initiatives will be fueled by insight, steered by experience, and aligned with your agency's ambitions.

Our pricing structure is designed to accommodate city and rural municipalities, offering the highest quality service at the most competitive rates.



Midwest Public Safety Consulting Group

Services/ Department Specific: Transformational Initiatives

Begin Your Transformation Journey Today

Embrace Change, Empower Your Agency

Embark on your transformation journey today. Reach out to us to discover more about our Transformational Initiatives and how we can support your agency in embracing change and propelling progress. With MPSCG, your agency's transformation is not just a goal; it's a reality. Contact us now for a personalized quote tailored to your city or rural municipality's needs and budget.

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Midwest Public Safety Consulting Group

Services/ *Department Specific*: Critical Event Triage Coordination



Navigating Crisis, Ensuring Safety

In the face of critical events such as *natural disasters, emergencies, or public health crises*, swift and effective coordination is paramount. At **MPSCG**, our **Critical Event Triage Coordination** service provides expert guidance and support, ensuring a measured, effective response that prioritizes safety and minimizes disruptions. Whether you are a *rural* or *city municipality*, we are equipped to **handle the unique challenges that your community may face**.

Our Approach

Strategic Coordination for Optimal Outcomes

Our approach to triage coordination *involves strategic planning, rapid decision-making, and effective execution*. We work closely with your agency to understand the specific dynamics of the event, creating a tailored response plan that mitigates impact and safeguards your community. **This includes risk assessments, contingency planning, training sessions, and real-time monitoring and analytics during the event.**

Crisis Management

Managing Crisis with Confidence

Crisis situations require calm, confident management. Our team of seasoned professionals brings a wealth of experience and knowledge to guide your agency through the **complexities of critical event triage, ensuring a controlled, effective response**. We also offer **post-crisis support**, including debriefings to **evaluate the effectiveness of the response and identify areas for improvement**.



Midwest Public Safety Consulting Group

Services/ Department Specific: Critical Event Triage Coordination

Resource Allocation

Optimizing Resources for Maximum Effectiveness

In times of crisis, effective resource allocation is crucial. We provide guidance on the optimal use of your agency's resources, ensuring their strategic deployment for maximum effectiveness during critical events. ***Our services include resource mapping, logistics management, and guidance on leveraging local, state, and federal resources.***

Communication and Collaboration

Ensuring Clarity and Cohesion Amidst Chaos

During critical events, clear communication and effective collaboration are key. We assist in establishing effective communication channels and fostering collaboration amongst all stakeholders, ensuring a cohesive and coordinated response. ***Our services include developing communication plans, facilitating stakeholder meetings, and establishing robust information sharing systems.***

The MPSCG Advantage

Expert Guidance in Times of Crisis

With **MPSCG**, you gain a partner that stands by your side during critical events, offering expert advice and support when it matters most. ***Our team's combination of industry experience and innovative thinking ensures your agency is well-prepared to handle any crisis.*** Our flexible pricing structure is designed to meet the diverse needs of rural and city municipalities, ensuring you receive top-notch service without breaking the budget.



Midwest Public Safety Consulting Group

Services/ Department Specific:
Critical Event Triage Coordination

Be Prepared for the Unforeseen

Plan, Prepare, and Protect

Begin the groundwork for effective critical event triage today. Contact us to learn more about our Critical Event Triage Coordination service and how we can help your agency prepare for and navigate through crisis situations. With ***MPSCG***, your agency gains the confidence and capability to handle critical events effectively and efficiently. ***Avail of our services today and ensure your community's safety and continuity in the face of any critical event.***

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Midwest Public Safety Consulting Group

Services/ *Department Specific*: Incident Review Analysis



Unleashing Insights, Driving Improvement

Incident reviews are invaluable sources of learning and improvement for public safety agencies. At **MPSCG**, we leverage the power of **Artificial Intelligence** and **human expertise** to conduct comprehensive **Incident Review Analysis**. Whether you are a city municipality dealing with high-volume incidents or a rural area looking for **efficient use of resources**, **we help your agency understand, learn, and improve from each incident.**

Our Approach

Harnessing Technology, Humanizing Analysis

Our approach to **Incident Review Analysis** is a blend of **innovative technology** and **human insight**. We utilize **AI** for **data processing** and **trend identification**. Our solutions are **flexible** and **scalable**, catering to the unique needs of both **rural** and **urban municipalities**. **We then apply human expertise to interpret results, identify actionable insights, and provide strategic recommendations.**

Data-Driven Insights

Unlocking Knowledge from Data

Every **incident**, *regardless of the **scale***, **generates large amounts of data**. Our **AI-powered analysis** **unlocks the potential of this data**, **uncovering patterns**, **identifying areas of improvement**, and providing insights that can influence strategic decision-making and operational efficiency. **Our tailored offerings help all agencies, big or small, make data-informed decisions.**



Midwest Public Safety Consulting Group

Services/ *Department Specific:* Incident Review Analysis

Real-World Expertise

Experience Meets Innovation

Our ***team of seasoned public safety professionals*** brings real-world experience to the analysis process. They understand the nuances of rural and urban scenarios, ensuring that our incident reviews are not only comprehensive but also grounded in ***practical knowledge and understanding.***

Continuous Improvement

Learning Today, Improving Tomorrow

Our ***Incident Review Analysis*** service is designed to foster a culture of continuous improvement within your agency. By identifying areas of strength and weakness, we ***provide a roadmap for improvement,*** driving your agency towards operational excellence regardless of its size or location.

The MPSCG Advantage

Innovative Analysis, Trusted Partner

With ***MPSCG***, you gain more than an ***Incident Review Analysis*** service. You gain a trusted partner committed to your agency's continuous growth and improvement. Our ***innovative approach,*** ***combined*** with our ***commitment to your success,*** ensures your agency is ***well-equipped*** to learn from every ***incident and continually evolve.***



Midwest Public Safety Consulting Group

Services/ Department Specific: Incident Review Analysis

Begin Your Analysis Journey Today

Learn, Improve, and Excel

Start your journey towards continuous improvement today. Contact us to learn more about our Incident Review Analysis service, our tailored offerings, and how we can assist your agency in transforming incidents into **opportunities** for **learning** and **improvement**. With **MPSCG**, every incident is an **opportunity for growth**.

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Midwest Public Safety Consulting Group

Services/ *Department Specific:* Police Departments



Partners in Public Safety

At **MPSCG**, we **understand the critical role** that **police departments play in maintaining safety and peace within our communities**. We are dedicated to assisting your **police department** in its mission to protect and serve, offering a broad range of services tailored to support your specific needs. These services are aimed at delivering excellence in public safety and include everything from expert consultation to **comprehensive training** and **cutting-edge technology solutions**.

Our Approach

Customized Solutions for Unique Challenges

Every **police department** is a **unique entity** with its own sets of **challenges and goals**. Whether you serve a bustling city or a tranquil rural community, we adopt a customized approach to meet your department's specific needs. Our services are designed to enhance operational efficiency, **fortify community engagement**, and **improve overall department performance**.

Training and Development

Empowering Officers, Enhancing Skills

At **MPSCG**, we believe in the **power of knowledge** and **skills**. We offer **comprehensive training and development programs designed to empower your police officers and enhance their capabilities**. From leadership training to skill-specific development, our programs provide a holistic learning experience that **stimulates personal growth and enhances departmental capacity**.



Midwest Public Safety Consulting Group

Services/ *Department Specific:* Police Departments

Technology Integration

Leveraging Technology for Enhanced Efficiency

In *today's digital era*, integrating technology into police operations is not just beneficial; it's crucial. We can guide your *department through the process of leveraging cutting-edge technologies* that drive operational efficiency, enhance communication, and improve incident response times.

Community Engagement

Building Bridges, Fostering Unity

Community engagement is the **cornerstone** of *effective policing*. We assist police departments in developing and implementing strategies that **foster stronger community relationships, enhance public trust, and stimulate cooperative efforts to maintain public safety.**

The MPSCG Advantage

A Trusted Partner in Public Safety

Choosing **MPSCG** means choosing a trusted partner committed to your department's success. Our **team's combination of industry knowledge, innovative thinking, and commitment to excellence** ensures that your **police department is well-equipped to face future challenges.** We are proud to be your ally in maintaining public safety and promise to deliver services that match your needs and **exceed your expectations.**



Midwest Public Safety Consulting Group

Services/ Department Specific:
Police Departments

Join Us in the Mission of Public Safety

Learn, Improve, and Excel

Begin your journey towards enhanced public safety **today**. Contact us to learn more about our services for police departments and how we can help your department achieve its goals. With **MPSCG**, you're not just gaining a service provider; **you're gaining a partner in your mission for public safety. Our team is ready to assist you in making your community a safer place for everyone.**

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Midwest Public Safety Consulting Group

Services/ *Department Specific:* Fire Departments



Fanning the Flames of Excellence

At **MPSCG**, we are **deeply aware of the significant role fire departments play in safeguarding our communities**. Whether in ***bustling cities*** or ***quiet rural areas***, the need for fire safety is universal. Our suite of services is tailored to support these departments in their mission, ***upholding the highest standards of safety and service***.

Our Approach

Tailored Solutions for Heroic Challenges

Every fire department faces unique challenges, each requiring ***specific solutions***. ***We adopt a personalized approach***, **delivering solutions** that **enhance operational efficiency**, bolster community relations, and improve overall departmental performance. Whether you're grappling with limited resources in a rural town or managing high-demand operations in a city, ***we have solutions for you***.

Training and Development

Igniting Skills, Fueling Growth

Our ***comprehensive training and development programs*** are designed to equip fire service personnel with the skills and know-how needed for their demanding roles. From ***leadership training*** to ***specific skill sets*** such as ***hazardous material handling***, **we provide a complete learning experience that promotes growth and enhances departmental capacity**.



Midwest Public Safety Consulting Group

Services/ *Department Specific:* Fire Departments

Technology Integration

Harnessing Technology for Enhanced Response

In this *digital age*, *integrating technology* into *fire service operations* isn't just an option; it's a necessity. We offer guidance on leveraging state-of-the-art technologies to drive *operational efficiency, enhance communication, and improve emergency response times.*

Community Engagement

Building Stronger Connections, Ensuring Safer Communities

Community engagement forms the *cornerstone* of *effective fire safety*. We assist fire departments in developing strategies that *foster stronger community relationships, enhance public trust, and inspire cooperative efforts to uphold public safety.*

The MPSCG Advantage

Your Trusted Partner in Fire Safety

Choosing *MPSCG* means choosing a *partner* that is *committed* to *supporting* your *department's success*. Our team's blend of industry experience, innovative thinking, and a passion for excellence ensures your *fire department is well-equipped and ready to meet future challenges head-on.*



Midwest Public Safety Consulting Group

Services/ *Department Specific:* Fire Departments

Start Your Journey with Us Today

Embrace Excellence in Fire Safety

Take the first step towards enhanced fire safety today. Reach out to us to learn more about our services for ***fire departments*** and ***discover*** how we can help your ***department*** meet its ***goals***. With ***MPSCG***, you're not just gaining a service provider; ***you're gaining a partner committed to your mission of fire safety. Let's work together to ensure a safer future for our communities***

Contact Information

For Further Inquiries

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Midwest Public Safety Consulting Group



Services/ *Department Specific:* Emergency Medical Services (EMS)

Supporting Lifesavers, Enhancing Care

At **MPSCG**, we recognize the crucial role that **Emergency Medical Services (EMS)** play in our **healthcare ecosystem**. Our mission is to provide comprehensive support and guidance to **EMS agencies**, both **rural** and **urban**, in enhancing their efficiency, **improving care quality**, and **boosting overall performance**. Our services are designed to meet the specific demands of **both city municipalities and rural communities, ensuring that all patients, regardless of their location, receive the best care possible**.

Our Approach

Customized Solutions for Critical Challenges

EMS agencies confront unique challenges, from managing high call volumes in urban areas to covering large geographic distances in rural settings. We understand these nuances and adopt a personalized approach in delivering strategies and solutions. **Our services are designed to enhance operational efficiency, improve patient care, and elevate overall agency performance, ultimately leading to improved community health outcomes and trust**.

Training and Development

Enhancing Capabilities, Elevating Care

Our comprehensive training and development programs equip **EMS** personnel with the necessary **skills and knowledge** for their **high-pressure roles**. We provide leadership training, **specific clinical skill development courses**, and **advanced technological training** to ensure your team is **prepared for any situation**.



Midwest Public Safety Consulting Group

Services/ *Department Specific:*
Emergency Medical Services (EMS)

Technology Integration

Driving Efficiency with Digital Innovation

In *today's digital world*, integrating technology into EMS operations is critical. We guide agencies in leveraging advanced technologies to streamline operations, enhance communication, and improve patient care outcomes. *From implementing innovative dispatch systems to utilizing telemedicine in remote areas, we bring the power of technology to your fingertips.*

Community Engagement

Strengthening Ties, Building Trust

Community engagement is a *fundamental aspect of effective EMS*. We assist in developing strategies that foster stronger community relationships, enhance public trust, and *stimulate cooperative efforts to uphold public healthcare standards*.

The MPSCG Advantage

Your Trusted Partner in Emergency Healthcare

Choosing **MPSCG** means choosing a partner that's committed to your agency's success. Our team's blend of industry knowledge, innovative thinking, and a passion for excellence ensures your **EMS agency** is well-equipped to face future healthcare challenges, whether you serve a bustling city or a quiet rural community.



Midwest Public Safety Consulting Group

Services/ *Department Specific:*
Emergency Medical Services (EMS)

Start Your Journey with Us Today

Elevate Your Emergency Medical Services

Start your journey towards enhanced emergency healthcare today. **Contact us to learn more** about our services for **EMS agencies** and how we can help your agency achieve its goals. With **MPSCG**, you're not just gaining a service provider; you're gaining a partner dedicated to your mission of emergency healthcare. Pricing is flexible with options tailored to your **agency's needs and resources**. Let us help you make a significant impact in your community.

Contact Information

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Midwest Public Safety Consulting Group



Services/ *Department Specific:* Emergency Management Agencies

Steering Calm in the Storm

At **MPSCG**, we recognize the immense responsibility that **Emergency Management Agencies** shoulder in safeguarding our communities during crises, whether in bustling cities or tranquil rural areas. We offer a diverse range of services designed to support these agencies in their **mission, enhancing preparedness, response, and recovery capabilities, no matter the community's size or complexity.**

Our Approach

Tailored Solutions for Unforeseen Challenges

Every **emergency management agency**, from **city municipalities** to **rural regions**, faces unique challenges and responsibilities. With this in mind, we adopt a personalized approach, delivering solutions that enhance operational efficiency, strengthen community resilience, and improve overall agency performance. We **understand** the **distinct needs** of **urban** and **rural agencies**, providing tailored services to meet each **community's unique demands.**

Training and Development

Empowering Preparedness, Enhancing Response

Our **comprehensive training** and **development programs** are designed to equip **emergency management personnel** with the skills and knowledge necessary for their roles. From leadership training to **specific crisis management skill development**, we provide a complete learning experience that promotes growth and enhances agency capacity. We also offer specialized training modules focused on rural and city agency challenges, **ensuring your team is prepared for any scenario.**



Midwest Public Safety Consulting Group

Services/ *Department Specific:*
Emergency Management Agencies

Technology Integration

Harnessing Technology for Swift Response

In this **digital era**, ***integrating technology*** into ***emergency management operations is vital***. We offer guidance on leveraging advanced technologies to ***streamline operations, enhance communication,*** and improve response times during crises. Our technology integration services are ***flexible, catering*** to the ***infrastructure*** and ***resources*** of ***both city*** and ***rural agencies***.

Community Engagement

Building Resilience, Fostering Trust

Community engagement forms the cornerstone of effective emergency management. We assist agencies in developing strategies that foster stronger community relationships, enhance public trust, and inspire cooperative efforts to withstand crisis situations. Whether it's a ***city-wide engagement campaign*** or a ***smaller rural community initiative***, we provide the tools and strategies for ***successful public collaboration***.

The MPSCG Advantage

Your Trusted Partner in Crisis Management

Choosing ***MPSCG*** means choosing a partner that is committed to supporting your agency's success. Our team's combination of ***industry experience, innovative thinking,*** and a passion for excellence ensures your emergency management agency, whether ***city or rural***, is ***well-equipped*** to ***face future challenges***.



Midwest Public Safety Consulting Group

Services/ *Department Specific:*
Emergency Management Agencies

Start Your Journey with Us Today

Enhance Your Emergency Management Capabilities

Take the first step towards enhanced crisis management capabilities today. Contact us to learn more about our services for emergency management agencies and how we can help your agency achieve its goals. With **MPSCG**, you're not just gaining a service provider; **you're gaining a partner committed to your mission of crisis management.**

Contact Information

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Midwest Public Safety Consulting Group



Services/ *Department Specific:* Public Safety Communications Centers (911 Call Centers)

Connecting Safety, Ensuring Response

At **MPSCG**, we understand the pivotal role that **Public Safety Communications Centers, or 911 Call Centers**, play in ensuring a rapid and effective response to emergencies. We offer a suite of services customized to support these centers in their **mission, optimizing efficiency, enhancing response capabilities, maintaining seamless communication, and forging stronger community ties.**

Our **services range** from expert training and development programs for your **staff, technology integration** for **streamlined operations, community engagement strategies**, and **more.**

Our Approach

Tailored Solutions for Time-Sensitive Challenges

We **acknowledge** that every **911 Call Center** faces unique challenges, particularly given the time-sensitive nature of their work. Our approach is personalized, delivering solutions that enhance operational efficiency, improve communication, and elevate the overall performance of your center.

Whether your center is located in a **bustling city** or a **quiet rural area**, **we adapt our solutions to fit your specific needs and circumstances.**

Training and Development

Sharpening Skills, Enhancing Response

Our **comprehensive training** and **development programs** are designed to equip **911 Call Center** personnel with the skills and knowledge necessary for their high-pressure roles. From communication techniques to crisis management skills, we provide a complete learning experience that bolsters growth and enhances your center's capacity.

Our trainers are industry experts with years of experience in public safety communication, ensuring your personnel receive the highest quality training.



Midwest Public Safety Consulting Group

Services/ *Department Specific:* Public Safety Communications Centers (911 Call Centers)

Technology Integration

Streamlining Operations, Enhancing Communication

In the *digital age*, **integrating technology** into **911 Call Center** operations can significantly streamline processes and improve communication. We offer guidance on leveraging advanced **technology**, **including AI, cloud-based systems**, and digital mapping software to enhance operational efficiency, reduce response times, and improve the overall effectiveness of your center.

Community Engagement

Fostering Trust, Building Connections

Community engagement is a critical aspect of effective public safety communication. We **support 911 Call Centers in developing strategies** that foster stronger community ties, enhance public trust, and promote collaborative efforts to maintain safety.

Our community engagement strategies involve hosting public forums, establishing volunteer programs, and developing public education initiatives to enhance transparency and trust.

The MPSCG Advantage

Your Trusted Partner in Public Safety Communication

Choosing **MPSCG** means choosing a partner committed to supporting your center's success. Our team's blend of industry knowledge, innovative thinking, and a passion for excellence ensures your **911 Call Center** is **well-equipped to face future communication challenges.**



Midwest Public Safety Consulting Group

Services/ *Department Specific:*
Public Safety Communications Centers
(911 Call Centers)

Start Your Journey with Us Today

Elevate Your Public Safety Communications Today

Start your journey towards enhanced public safety communication today. Contact us to learn more about our services for **911 Call Centers** and how we can help your center achieve its goals. With ***MPSCG***, you're not just gaining a service provider; ***you're gaining a partner dedicated to your mission of public safety communication.***

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Midwest Public Safety Consulting Group



Services/ *Department Specific:* Correctional Facilities & Prisons

Upholding Safety, Encouraging Transformation

At ***MPSCG***, we acknowledge the complex and essential role that ***Correctional Facilities and Prisons*** play in safeguarding society and facilitating offender rehabilitation. We offer a comprehensive suite of services designed to assist these institutions in their quest to improve safety, operational efficiency, and overall institutional performance. ***Our commitment extends well beyond providing services; we aim to be a partner in your mission, driving change and fostering growth in the correctional industry.***

Our Approach

Tailored Solutions for Unique Challenges

Each ***correctional institution grapples with unique trials and responsibilities***. We adopt a ***strategic, personalized approach***, delivering innovative solutions that enhance operational efficiency, ensure safety, and facilitate effective rehabilitation efforts. Our team of experts works closely with your organization, ***understanding your challenges, and designing solutions that align with your goals and needs.***

Training and Development

Enhancing Skills, Elevating Standards

Our ***comprehensive training and development programs*** are tailored to ***equip correctional facility staff*** with the necessary skills and knowledge for their demanding roles. We cover a broad spectrum of areas, from operational protocols, law enforcement ethics, mental health awareness, to advanced rehabilitation techniques. ***Our approach ensures a holistic learning experience that drives professional growth and significantly boosts your facility's operational capacity.***



Midwest Public Safety Consulting Group

Services/ Department Specific:
Correctional Facilities & Prisons

Security and Safety

Maintaining Order, Ensuring Safety

At **MPSCG**, we prioritize your facility's security and safety. We offer strategic solutions, including **advanced surveillance systems**, **AI-based threat detection tools**, and innovative risk assessment methodologies to enhance your institution's security measures. ***Our aim is to ensure the safety of staff and inmates alike, maintaining order within your facility, and fostering a secure environment conducive for rehabilitation.***

Rehabilitation Programs

Promoting Positive Change

Correctional facilities serve a pivotal role in rehabilitating inmates. We help design and implement efficient rehabilitation programs that promote **positive** behavioral change, reduce recidivism, and aid in the successful reintegration of inmates into society. ***Our programs encompass vocational training, therapeutic interventions, and life skills development, all aimed at fostering personal growth and positive transformation.***

The MPSCG Advantage

Your Trusted Partner in Correctional Excellence

Choosing **MPSCG** means opting for a partner deeply committed to supporting your facility's mission. Our team comprises a blend of *industry veterans, innovative thinkers, and passionate individuals committed to excellence.* ***We ensure your facility is well-equipped with cutting-edge solutions and comprehensive training to face future challenges with confidence and resilience.***



Midwest Public Safety Consulting Group

Services/ *Department Specific:*
Correctional Facilities & Prisons

Start Your Journey with Us Today

Elevate Your Correctional Facility Today

Embark on your journey towards enhanced correctional efficiency today. Reach out to us to learn more about our comprehensive and customized services for Correctional Facilities and Prisons, and how we can assist your institution in reaching its goals. With **MPSCG**, you're not just signing up for a service provider; ***you're gaining a partner wholeheartedly committed to your mission of societal safety and rehabilitation.***

Contact Information

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Midwest Public Safety Consulting Group

Services/ *Department Specific:* Parking Decks



Securing Spaces, Enhancing Experiences

At **MPSCG**, we understand the **unique safety** and **operational challenges** that come with managing **Parking Decks**, whether in bustling city centers or serene rural areas. With a wealth of experience and a **deep understanding of the industry**, we offer a range of services designed to enhance the safety, efficiency, and user experience of these **facilities**, while **addressing the specific** needs of **rural** and **city municipalities**.

Our Approach

Tailored Solutions for Unique Spaces

Every parking deck presents its own unique set of challenges and requirements, be it restricted space in **urban areas** or low usage in **rural communities**. We adopt a customized approach, delivering solutions that enhance operational efficiency, optimize space management, and ensure safety and security. Our solutions are **flexible**, **scalable**, and **structured** to **adapt to the unique needs of your location**.

Safety Assessments

Prioritizing Safety, Minimizing Risk

Safety is a paramount concern in the management of parking decks. We offer comprehensive safety assessments, identifying potential risks and implementing strategies to mitigate them. From ensuring proper lighting to **installing state-of-the-art surveillance systems**, we take every measure to **ensure the safety of your users**.



Midwest Public Safety Consulting Group

Services/ *Department Specific:* Parking Decks

Operational Efficiency

Streamlining Operations, Enhancing Efficiency

We help you *optimize* the *operational efficiency* of your ***parking decks***, leveraging cutting-edge technology and industry best practices to streamline processes. We assist in implementing smart ***parking solutions***, ***ticketless systems***, and ***efficient traffic flow management*** to enhance user experiences and **reduce operational costs.**

User Experience

Driving Satisfaction, Navigating Success

A positive user experience can significantly impact the success of a parking deck. We work with you to *enhance the user experience*, from the ***ease of finding parking to the payment process.*** We incorporate features such as clear signage, convenient payment options, and user-friendly navigation systems to ensure a **seamless experience for your users.**

Future-Proofing

Navigating Change, Shaping the Future

The future of ***parking decks*** lies in the integration of technology and user-centric design. We help you stay ahead of the curve, ***implementing innovative solutions*** that ***future-proof your facilities.*** From ***integrating electric vehicle charging stations*** to implementing AI-driven parking management systems, we ensure your ***parking decks are ready for the future.***



Midwest Public Safety Consulting Group
Services/ *Department Specific:*
Parking Decks

Start Your Journey with Us Today

Start Your Journey towards Excellence

Ready to elevate your parking deck operations to new heights? Contact us today and let's shape a safer, more efficient, and ***user-friendly future for your parking decks.*** Together, we can transform your ***parking deck facilities*** into a ***benchmark for excellence.***

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Midwest Public Safety Consulting Group



Services/ *Department Specific:* Public Events Safety Consulting

Welcome to our **Public Events** page! At ***Midwest Public Safety Consulting Group (MPSCG)***, we believe in the power of meticulously planned and executed public events to foster strong and resilient communities. ***Our team of seasoned professionals*** is not only committed to creating memorable experiences that entertain and inspire but also ***promotes safety awareness*** to ***ensure the wellbeing of all attendees.***

Our Broad Spectrum of Public Events Expertise

Our public events consultancy offers a unique blend of talent management, identification, agency assessment, and risk mitigation. With decades of collective experience in the public safety sector, our team understands the nuances of managing not just large-scale public events, but also small community gatherings. We are **committed to ensuring the safety and security of all attendees**, while also ***driving engagement and delivering a positive experience***, regardless of the size or scale of the event.

Comprehensive Talent Management & Identification:

At ***MPSCG***, we know that the success of any public event leans heavily on the quality of its personnel. Our comprehensive talent management services ensure that your event is staffed with the best in the business. From event planning and management to security and emergency response, our consultants will ensure your team is equipped with the right skills and attitude to execute a successful event. We also provide training for local volunteers, ensuring a well-rounded, engaged, and ***community-centric*** event team.

Resource Allocation:

An **essential part** of our assessment involves ***evaluating*** how well ***resources are being utilized.*** We ***examine how resources are allocated*** and whether they are ***yielding the desired outcomes.*** **Our goal is to help your agency optimize resource use, reducing waste and improving productivity.**

Strategic Planning:

Our **evaluations** also delve into **strategic planning.** We assess your ***agency's strategic goals***, the plans in place to achieve them, and how **effectively** these plans are being implemented. We **identify**

gaps in *planning* or *execution* that could *derail your agency from its long-term goals*.

Agency Assessment & Capacity Building

Our services extend beyond just managing talent. We conduct *comprehensive agency assessments*, ***evaluating your organizational structure, capabilities, and resources, identifying any gaps***, and crafting tailored solutions to strengthen your public event management. Our capacity-building services equip your team with the necessary skills and knowledge to handle future events independently, ***fostering a sense of self-reliance and resilience within your community***.

Holistic Approach to Public Events

Our approach to public events is comprehensive and centered around three key principles: safety, engagement, and success. We aim to ***create public events that are safe for everyone, engaging to attract and retain attendees, and successful*** in achieving their ***intended objectives***. We also focus on ***promoting inclusivity***, ensuring that events cater to the diverse needs and interests of your community.

Why Choose MPSCG for Your Public Events

Choosing ***MPSCG*** for your public events ***means gaining a partner invested in your success***. Our extensive ***experience, rigorous approach, and unwavering commitment to excellence*** set us apart from the rest. We not only ensure the smooth execution of your event but also build capacity within your team, ***ensuring a sustainable, long-term impact***.

Contact Us

Ready to take your public events to the next level? Get in touch with us today to discuss your needs and learn more about our comprehensive public events consultancy services. At ***MPSCG***, we are ***excited to help you create an event that your community will remember for years to come***.

Contact Information

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**Midwest
Public
Safety**

CONSULTING
GROUP



**LET'S WORK
TOGETHER**



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